

Diego Vigil

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Professional Summary

Motivated and detail-oriented professional with a proven ability to manage projects, meet deadlines, and adapt to dynamic challenges. Skilled in creative problem-solving, effective communication, and leveraging technology to deliver innovative solutions.

Currently expanding technical expertise through part-time education in software engineering, with a focus on continuous growth and adaptability. Committed to maintaining high-quality standards while balancing multiple priorities and fostering collaboration.

Authorized to work in the US for any employer

Work Experience

Pediatric Telemetry Technician

Dell Children Medical Center-Austin, TX

June 2025 to October 2025

- Monitor cardiac rhythms, report changes for immediate intervention, ensure data accuracy.
- Identify rhythm abnormalities, communicate findings, improve patient safety and care.
- Operate telemetry equipment, maintain precise records, support clinical decisions.
- Ensure patient confidentiality, maintain cleanliness, and enhance the care environment.
- Streamline monitoring processes contribute to improved health outcomes.
- Upheld strict patient confidentiality standards while maintaining a clean, organized care environment, supporting optimal patient comfort and safety.

Cardiac Telemetry Technician

Mercy Hospital Ada-Ada, OK

January 2024 to December 2024

- Monitor cardiac rhythms, report changes for immediate intervention, ensure data accuracy.
- Identify rhythm abnormalities, communicate findings, improve patient safety and care.
- Operate telemetry equipment, maintain precise records, support clinical decisions.
- Ensure patient confidentiality, maintain cleanliness, and enhance the care environment.
- Streamline monitoring processes contribute to improved health outcomes.
- Upheld strict patient confidentiality standards while maintaining a clean, organized care environment, supporting optimal patient comfort and safety.

Care Companion (Sitter)

Mercy Hospital-Ada, OK

January 2023 to January 2024

- Monitor patient safety, reducing fall incidents through vigilant observation.
- Communicate patient updates to families and nursing staff effectively.
- Instruct visitors on infection control, ensuring a safe environment.

- Offer emotional support to suicidal patients, enhancing their well-being.
- Developed and implemented personalized intervention strategies to minimize patient falls and self-harm incidents, enhancing overall safety protocols.
- Fostered strong relationships with families, keeping them informed and involved in patient care while adhering to hospital policies and procedures

Team Member

Chuck E. Cheese-Allen, TX

March 2022 to May 2022

Greeted guests, enhancing satisfaction and experience Delivered food and drinks, ensuring service quality Interacted with children in mascot costume, increasing enjoyment

- Maintained arcade operations, ensuring entertainment continuity
- Ensured seamless operations by maintaining arcade functionality, serving refreshments, and upholding cleanliness standards across all areas.

Cashier

Rosas Cafe Tortilla Factory-Allen, TX

January 2021 to April 2021

Handled high-volume transactions efficiently during peak hours.

- Delivered excellent customer service, enhancing guest satisfaction.
- Assisted in maintaining cleanliness and organization of dining areas.
- Collaborated with the team to ensure smooth service and operations.
- Adapted to various roles, contributing to overall team success.
- Managed fast-paced cashier operations, ensuring swift service during peak hours while maintaining accuracy and customer satisfaction.

Education

High school diploma

Allen High School

January 2021 to December 2021

High school diploma

Skills

- Teamwork
- Technical skills
- Attention to detail
- Computer skills
- Conflict resolution
- Safety protocols
- Time management
- Phone etiquette
- Math
- Spanish

- Management
- Stress management
- Customer service
- English
- Communication
- Hospitality
- Multitasking
- Telehealth English
- Basic math
- Adaptability
- Communication skills
- Microsoft Word
- Basic life support

Languages

- Bilingual
- English - Fluent
- Spanish - Expert

Certifications and Licenses

BLS Certification

Driver's License